

System Performance Measures

March, 2016



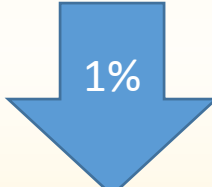




Seven Measures

1. **Length of time** persons remain homeless;
2. The extent to which persons who exit homelessness to permanent housing destinations **return to homelessness**;
3. **Number** of homeless persons;
4. **Jobs and income growth** for homeless persons in CoC Program-funded projects;
5. Number of persons who become **homeless for the first time**;
6. Homelessness prevention and housing placement of persons defined by **Category 3** of HUD's homeless definition in CoC Program-funded projects;
7. Successful **housing placement**;

Measure 3 – Number of Homeless Persons

Directly assesses the CoC's progress towards ending homelessness.

	Unique clients 2013-2014	Unique clients 2014-2015	
Unduplicated total sheltered homeless persons	6,343	6,138	
Emergency shelter total	5,538	5,445	
Safe Haven	0	0	
Transitional housing	1,278	1,076	

How they are used

The Performance Measures are interrelated and together tell the complete picture of how the community is doing.


HUD will use these to award projects under the NOFA to CoC's.

HUD will evaluate how CoC's are improving (against themselves) and take into account their unique circumstances and conditions.

Communities are to evaluate their data and make adjustments to improve their performance.

Where do the measures start?

- The reporting period is always going to be a federal fiscal year October 1 to September 30
- Look back stop = 10/1/2012
 - Meaning in general programming stops at that date.
 - The exception to that is when we are including time reported as homeless

Is client entering from streets or shelter?	Yes ▼
--> Approximate date started ?	6/1/2012 
Number of times client has been homeless on streets/in shelter in the past 3 years (including today) ?	Two times ▼

Elements used in most measures

- **Client location** (element 3.16) – Used to filter clients so only those physically present in the CoC appear in the report
- **Personal ID** (element 3.13) – Used to count unique / distinct persons.
- **Project Entry ID** (element 5.6) – Used to link data together for a specific person / project stay.
- **Household ID** (element 3.14) – Used to link household members who are together on a specific project stay.
- **Relationship to Head of Household** (element 3.15) – Used to link household members who are together on a specific project stay.
- **Date of Birth** (element 3.3) – Used to identify a child under 18 in a household.

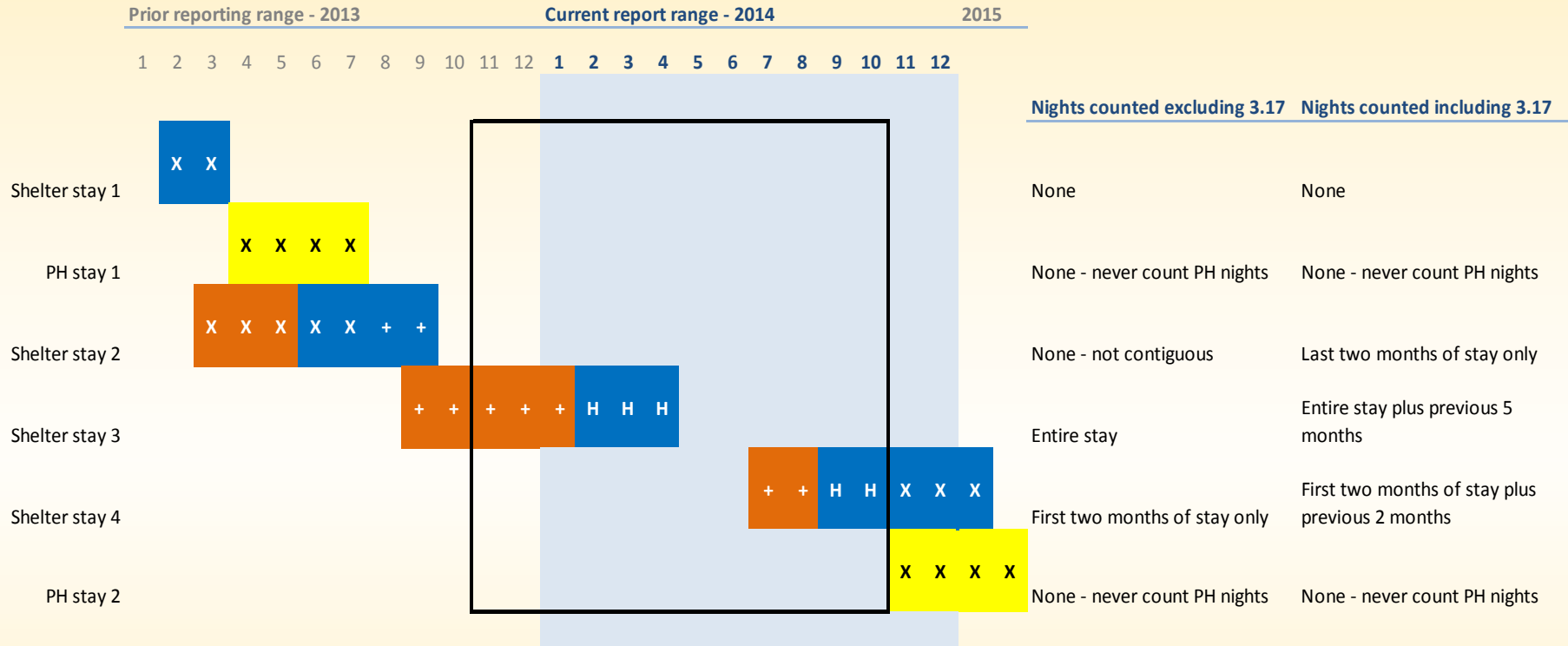
Measure 1: Length of Time Persons Remain Homeless

		A	B	C	D	E	F	G	H
	1.a - excluding 3.17	Previous FY Universe (Persons)	Current FY Universe (Persons)	Previous FY Average LOT Homeless	Current FY Average LOT Homeless	Difference	Previous FY Median LOT Homeless	Current FY Median LOT Homeless	Difference
1	Persons in ES and SH	5,229	5,372	43.29	42.98	↓	27.00	27.00	—
2	Persons in ES, SH, and TH	6,044	6,055	93.75	82.12	↓	40.00	36.00	↓

Field No	Field Name
2.5	Method for Tracking ES
3.10	Project Entry Date
3.11	Project Exit Date
3.17	Length of Time on Street, ES or SH (1.b)
4.17	Residential Move-In Date

Project Types
ES
TH
PH:PSH
PH:Housing Only
PH:Housing w/Service
PH:RRH

Measure 1: Example



- Legend
- Report date range
 - Client's 365-day window based on latest night homeless
 - Recorded ES / SH / TH nights
 - Nights prepended based on 3.17
 - Recorded permanent housing nights
 - H** Time included in length of time homeless
 - +** Time included ONLY when using 3.17 data
 - X** Not included in length of time homeless

How is my project doing?

- Shelters and TH projects can run Q27-1 from the 2014 APR.
- Look for a decrease in average length of stay from year to year.
- Remember, it's the whole CoC working together.

Q27-1. Length of Participation (all clients in date range)		
		<i>Count of clients</i>
a. Length of participation ranges	a. 30 days or less	36
	b. 31 to 60 days	28
	c. 61 to 180 days	21
	d. 181 to 365 days	5
	e. 366 to 730 days (1 - 2 yrs.)	0
	f. 731 to 1095 days (2 - 3 yrs.)	0
	g. 1096 to 1460 days (3 - 4 yrs.)	0
	h. 1461 to 1825 days (4 - 5 yrs.)	0
	i. More than 1825 days (>5 yrs.)	0
	j. Data Not Collected	0
	k. Total	90
b. Average and Median Length of Participation in days	a. Average length in days	49
	b. Median length in days	33

Measure 2a and 2b: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

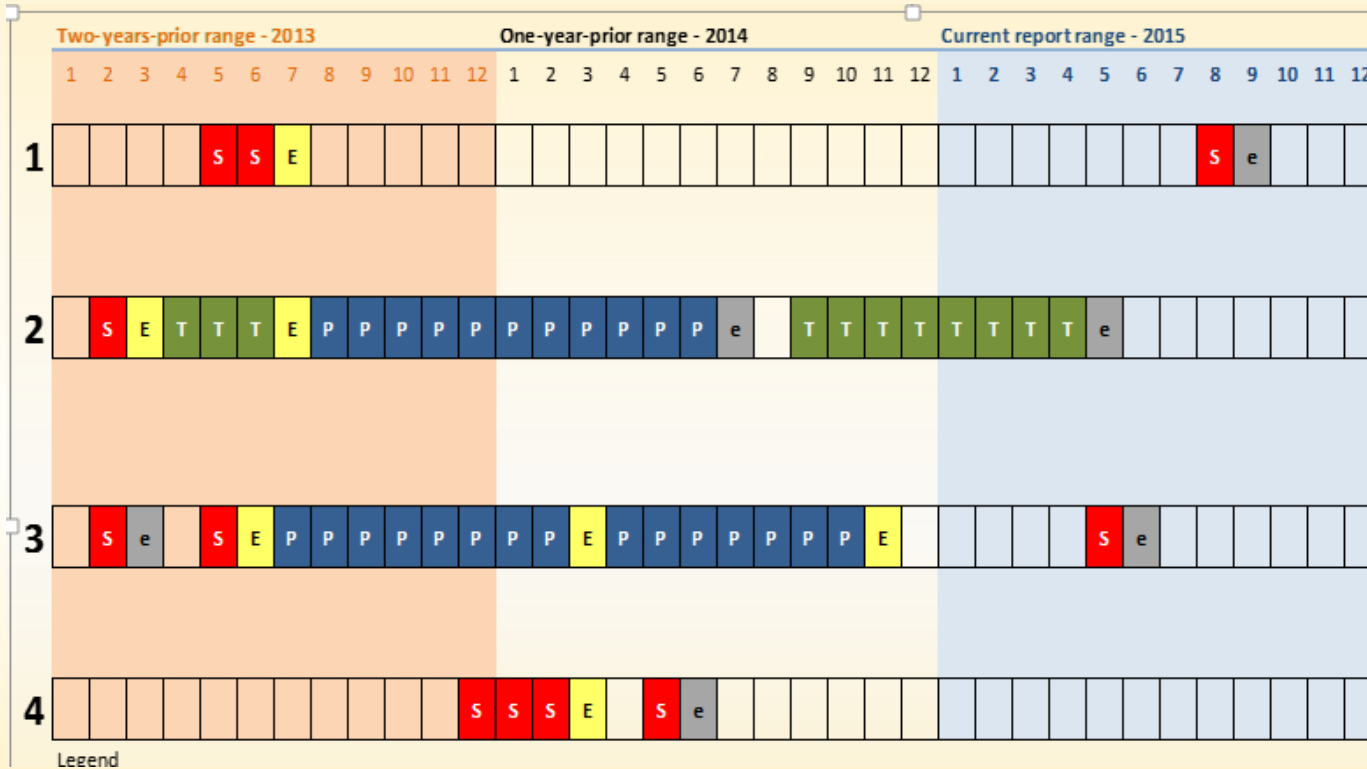
	A	B	C									
1		Total Number of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Number Returning to Homelessness (multiple columns by 6 mo. increments)									
2	Exit from SO	Only measuring people who exited to a PH destination.	<table border="1"> <thead> <tr> <th>Project Types</th> </tr> </thead> <tbody> <tr> <td>ES</td> </tr> <tr> <td>TH</td> </tr> <tr> <td>Street Outreach</td> </tr> <tr> <td>SH</td> </tr> <tr> <td>PH:PSH</td> </tr> <tr> <td>PH:Housing Only</td> </tr> <tr> <td>PH:Housing w/ Service</td> </tr> <tr> <td>PH:RRH</td> </tr> </tbody> </table>	Project Types	ES	TH	Street Outreach	SH	PH:PSH	PH:Housing Only	PH:Housing w/ Service	PH:RRH
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PH:RRH												
3	Exit from ES											
4	Exit from TH											
5	Exit from SH											
6	Exit from PH											

Field No	Field Name
3.10	Project Entry Date
3.11	Project Exit Date
3.12	Destination

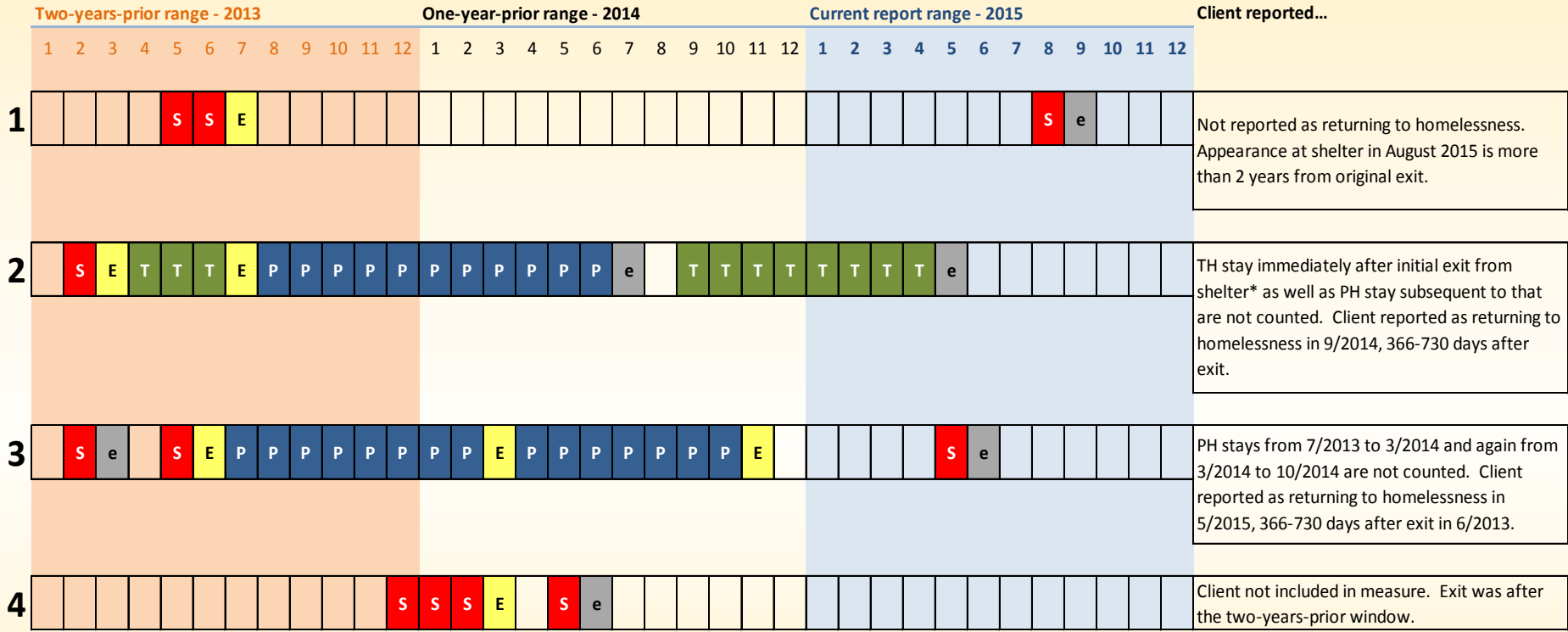
Measure 2: 2014-2015

project type	# exited to PH	# returning to homeless in less than 6 months	% returning to homeless in less than 6 months	# returning to homelessness from 6 to 12 months	% returning to homelessness from 6 to 12 months	# returning to homelessness from 13 months to 24 months	% returning to homelessness from 13 months to 24 months	# of returns in 2 years	% of returns in 2 years
Exit from Street Outreach	172	16	9.30%	15	8.72%	15	8.72%	46	26.74%
Exit from ES	2,370	291	12.28%	164	6.92%	222	9.37%	677	28.57%
Exit from TH	803	46	5.73%	36	4.48%	97	12.08%	179	22.29%
Exit from PH	581	25	4.30%	28	4.82%	54	9.29%	107	18.42%
TOTAL	3,926	378	9.63%	243	6.19%	388	9.88%	1009	25.70%

Measure 2a and 2b: Examples



Measure 2a and 2b: Examples



- Legend
- Report date range
 - Two years prior to report date range
 - E Exit to permanent housing
 - e Exit, but not to permanent housing - IGNORED
 - S Client present at a shelter
 - T Client present at a transitional housing project
 - P Client present in permanent housing project

* This data clearly represents a data entry error since the destination entered was a permanent housing choice, but the client appeared at a TH project in the same HMIS.

How is my project doing?

- Run the Universal – Recidivism report for two years in the past to give it the full possible range
- The top of the list show clients exiting to permanent destinations
- Run the report in details mode to see clients by name

1. Numbers of clients (all clients including household members) by exit				
	<i>a. Exited in date range</i>	<i>b. 0-30 days - Outreach</i>	<i>b. 0-30 days - Shelter</i>	<i>c. 31-60 days - Outreach</i>
a. Permanent destinations				
a1. Owned by client, no ongoing subsidy				
a2. Owned by client, with ongoing subsidy				
a3. Rental by client, no ongoing subsidy	60			
a4. Rental by client, VASH subsidy				
a5. Rental by client, other ongoing subsidy	49			
a6. Permanent housing for homeless persons	23			

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- Run the Universal – Recidivism report for two years in the past to give it the full possible range
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a. Permanent destinations														
a1. Owned by client, no ongoing subsidy														
a2. Owned by client, with ongoing subsidy														
a3. Rental by client, no ongoing subsidy	60									4			1	4
a4. Rental by client, VASH subsidy														
a5. Rental by client, other ongoing subsidy	49									2	1		1	3
a6. Permanent housing for homeless persons	23													

Measure 3: Number of Homeless Persons

Change in PIT counts of sheltered and unsheltered homeless persons

	A	B	C	D
1		Previous FY PIT Count 2014	Current FY PIT Count 2015	Difference
2	Universe: Total PIT Count of sheltered and unsheltered persons	1,043	1,063	2%
3	Emergency Shelter Total	733	707	↓
4	Safe Haven Total	0	0	
5	Transitional Housing Total	293	306	↑
6	Total Sheltered Count	1,026	1,013	
7	Unsheltered Count	17	50	↑

HUD expects this to reflect what the community has already submitted in their PIT.

Measure 3: Number of Homeless Persons

Change in annual counts of sheltered homeless persons in HMIS

	A	B	C	D
1		Previous FY 2013-2014	Current FY 2014-2015	Difference
2	Universe: Unduplicated Total sheltered homeless persons	6,343	6,138	3% ↓
3	Emergency Shelter Total	5,538	5,445	2% ↓
4	Safe Haven Total	0	0	
5	Transitional Housing Total	1,278	1,076	16% ↓

Field No	Field Name
3.10	Project Entry Date
3.11	Project Exit Date
3.12	Destination

Project Types
ES
TH
SH

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program–funded Projects

4.1- 4.3 adult system STAYERS

4.4- 4.6 adult system LEAVERS

Field No	Field Name
2.6	Federal Partner Funding Source
3.3	Date of Birth
3.10	Project Entry Date
3.11	Project Exit Date
4.2	Income & Sources

Project Types

TH

SH

PH:PSH







PH:Housing Only

PH:Housing w/

Service

PH:RRH

Measure 4: Employment and Income Growth for Homeless Persons
in CoC Program–funded Projects 4.1- 4.3 adult system stayers

	STAYERS		LEAVERS	
	2013- 2014	2014- 2015	2013- 2014	2014- 2015
Income Change				
Universe: Number of adult	1,145	1,246	745	785
Change in earned income	4.1		4.4	
# of adults	53	119	213	253
% of adults	4.63%	9.55%	28.59%	32.23%
Change in non-employment income	4.2		4.5	
# of adults	303	506	141	225
% of adults	26.46%	40.61%	18.93%	28.66%
Change in total income	4.3		4.6	
# of adults	345	605	338	4459
% of adults	30.13%	48.56%	45.37%	57.20%

Measure 5: Number of Persons who Become Homeless for the First Time

Field No	Field Name
3.10	Project Entry Date
3.11	Project Exit Date
3.12	Destination

Project Types

ES
TH
SH
PH:PSH
PH:Housing Only
PH:Housing w/ Service
PH: RRH

For both measures, start with the client's earliest entry date in any of the relevant project types during the report date range. Working backwards in time, determine if the client was active in any shelter or housing project within 24 months prior to their earliest entry date. If so, then the client is not newly homeless (cell C3). If not, then the client is newly homeless (cell C4).

How is my project doing?

- Run the APR section Q24b3 which shows both leavers and stayers
- Details mode has a LOT of detail

Q24b3. Client Cash Income Change - Income Source - by Entry and Latest Status/Exit (income change by income category for all active clients)

Income change by income category ↓	Had income category at entry and did not have it at follow-up/exit ↓	Retained income category but had less \$ at follow-up/exit than at entry ↓	Retained income category and same \$ at follow-up/exit as at entry ↓	Retained income category and increased \$ at follow-up/exit ↓	Did not have the income category at entry and gained the income category at follow-up/exit ↓	Did not have the income category at entry or follow-up/exit ↓	Total adults (including those with no income) ↓	Performance measures: Adults who gained or increased income from entry to follow-up/exit; Average gain ↓	Percent ↓
1. Number of adults with earned income	0	5	27	7	18	60	17	25	21.37%
2. Average change in earned income	0	\$-332.57	0	\$565.61	\$1216.89			\$1034.53	
3. Number of adults with other income	1	1	29	4	13	69	17	17	14.53%
4. Average change in other income	\$-600.00	\$-289.00	0	\$271.58	\$447.69			\$406.25	
5. Number of adults with any income	0	5	4	14	23	29	117	37	31.62%
6. Average change in overall income	0	\$-498.74	0	\$679.60	\$1008.57		\$258.27	\$884.09	

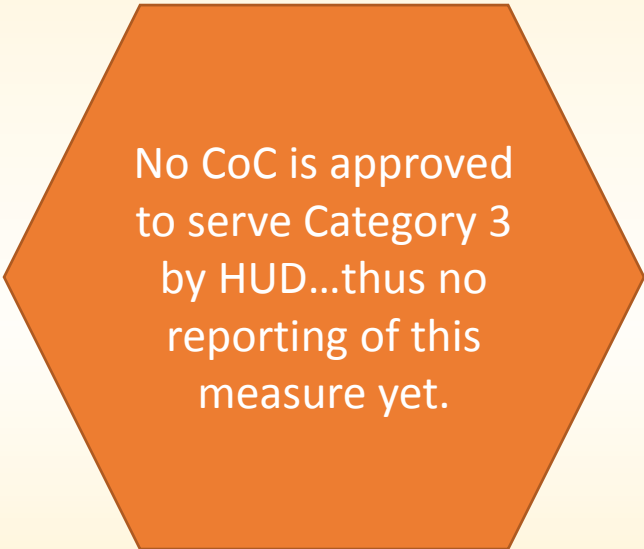
Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	A	B	C	D
1		FY Previous	FY Current	Differenc
2	Universe: Person with entries into ES, SH or TH during the reporting period.	5,406	5,372	↓
3	Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1,389	1,627	↑
4	First time homeless	4,017	3,745	↓

Metric 5.2 - Change in the number of persons from ES, SH, TH, and PH projects with no prior enrollments in HMIS

	A	B	C	D
1		Previous FY	Current FY	Difference
2	Universe: Person with entries into ES, SH, TH, or PH during the reporting period.	6,383	6,233	↓
3	Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1,848	1,975	↑
4	First time homeless	4,535	4,258	↓

Measure 6: Homeless Prevention and Housing Placement of Persons Defined by Category 3 of HUD's Homeless Definition in CoC Program-funded Projects



No CoC is approved to serve Category 3 by HUD...thus no reporting of this measure yet.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

	A	B	C	D
1		Previous FY	Current FY	% Difference
	Universe: Persons who exit Street Outreach	835	772	
	Of the persons above, those who exited to temporary / institutional destinations	197	181	↓
	Of the persons above, those who exited to permanent housing destinations	210	173	↓
2	Universe: Persons in ES, SH, TH and PH-RRH who exited	5,448	5,458	
3	Of the persons above, those who exited to permanent housing destinations	3,202	3,102	↓
4	Universe: Persons in all PH projects except PH-RRH	2,354	2,536	
5	Of the persons above, those who remained in applicable PH projects and those who exited to PH destinations	2,306	2,460	↑

Exit Destinations

See handout --

System Performance Measures Programming Specifications

Appendix A: Exit Destination

<https://www.hudexchange.info/resources/documents/System-Performance-Measures-HMIS-Programming-Specifications.pdf>

How is my project doing?

- Run the APR Q36 section for your project type - the top line is always housing stability.

Q36a. Primary Performance Measures by Program Type: Permanent housing programs				
Performance measure ↓	Description ↓	Actual # of persons served by the program as applicable to this measure ↓	Actual # of persons who accomplished this measure ↓	
1. Housing stability measure	The % of persons who remained in the permanent housing program as of the end of the operating year or exited to permanent housing (subsidized or unsubsidized).	174	168	96.6%

- APR Q29a1 and Q29a2 give counts of clients exiting to each destination. Refer to the chart on previous slide to know which are positive destinations for your project type.

Q29a1. Destination at Program Exit - Leavers Participating More Than 90 Days					
Destination ↓	a. Without children ↓	b. With children and adults ↓	c. With only children ↓	d. Unknown household type ↓	z. Total ↓
a. Permanent destinations					
a1. Owned by client, no ongoing subsidy	0	0	0	0	0
a2. Owned by client, with ongoing subsidy	0	0	0	0	0
a3. Rental by client, no ongoing subsidy	14	15	0	0	29
a4. Rental by client, VASH subsidy	0	0	0	0	0
a5. Rental by client, other ongoing subsidy	4	2	0	0	6
a6. Permanent housing for homeless persons	9	21	0	0	30
a7. Living with family, permanent tenure	5	2	0	0	7

Questions?

